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## **PC/Notebook/Server Repair Waiver**

This liability waiver shall be considered in addition to Programming Methods of Florida, Inc.'s (hereby PMF) Terms and Conditions of Sale which shall contain any over riding terms. The signer additionally agrees to PMF's Terms and Conditions of Sale.

**Liability:** PMF's liability for damage to your computer is limited only to any damage which is determined to be caused by the PMF's negligent acts or negligent omissions. Our liability for repairs is limited to the total price of the repairs. Be aware that certain repairs, including but not limited to virus and spyware removal, may damage software and/or data installed on your computer. This is to be expected and may require the re-installation of your operating system, programs, and data.

**Loss of Data:** Data is the most important part of a computer system because it is often irreplaceable. Due to the process of repair, data may get damaged or at worst, deleted. The PMF is not responsible for the loss of any data which may occur while performing work on your system. You are responsible for backing up your own data. You may request that the PMF back up your data for you (an additional charge may apply); however, we do not guarantee any backup.

**Impact of Upgrades:** Please be advised that it is your responsibility to understand the impact of upgrades to the operating system, applications and utility software. Such upgrades can lead to incompatibilities and the possible loss of data. Computer hardware and software work together and incompatibility may not become apparent until a later date. You are responsible for contacting the manufacturer of your software regarding compatibility issues before you request any upgrades.

**Ownership of Software:** You must own and demonstrate ownership of any software that is to be installed or re-installed on your computer by PMF by providing the original Software CDs and the appropriate keys and/or serial numbers.

**Privacy:** Our Technicians will not browse through your hard drive looking at your data; however, they may inadvertently see data during the course of their work. Please remove any personal or private files you do not want others to see. Additionally PMF technicians may be required to report illegal content including uncensored software or data such as images or videos to law enforcement agencies if discovered.

**Right to Refuse:** In its sole discretion, PMF reserves the right to refuse work that it believes is beyond the scope of its ability or for other good cause.

**MY SIGNATURE BELOW CONFIRMS THAT I HAVE READ, UNDERSTAND, AND I PERSONALLY OR THE COMPANY OR ORGANIZATION I REPRESENT HEREBY AGREES TO BE BOUND BY THESE TERMS AND CONDITIONS AND BY PMF'S TERMS AND CONDITIONS OF SALE.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_

Company Name: \_\_\_\_\_